



ROYAL WELLNESS KBH

---

## TERMS OF USING A GIFT CARDS

1. A Gift Card gives the opportunity to reach for the each service in accordance with the current price list and the service value is the value of a Gift Card.
2. A Gift Card may refer to specific amount or specific treatment or even a whole range of treatments.
3. A Gift Card is valid for 2 years.
4. A Gift Card purchased online may contain other personal information than the one you provided during the purchase.
5. Each Gift Card contains a special number that shows the current year and an amount of massages.
6. Ordering and purchase are made online. As a final product of purchase, a customer receive a Gift Card as a downloadable pdf file and an invoice.  
A customer may receive a paper version of an ordered card by prior arrangement for collection.
7. An ordered Gift Card along with the proof of purchase is stored at the clinic as a printed version.
8. In case of suspicion of abuse, therapist may ask the card owner to show proof of purchase.
9. A Gift Card may be used during one or several sessions depending on the services purchased.
10. Cancellation of an appointment must take place 24 hours before its date by phone or by e-mail. Otherwise, a Gift Card is considered completed.
11. According to the clients wishes , recipient can pay extra to a Gift Card, if the value of the services he wants to use is higher than the value of the Git Card.
12. A Gift Card for selected services or a package can be exchanged for all the others from the list of services offered by the Royal Wellness Kbh clinic.
13. The invitation must be presented to therapist before using the treatment.
14. Purchased Gift Cards is not refundable.

Updated January 2023